



Repair & PM Services



574.268.9098
www.didage.com

Power Tool Repair



Whether you have the newest equipment or older generations, chances are it will need to be repaired or serviced from time to time. We help ensure our customer's equipment remain fully functional and operating at OEM specifications.



Keeping your devices maintained regularly can aid your facility on three points:

- Increased uptime**
- Extended Equipment Life**
- Protection for Your Equipment Investment**

Repaired Motor and Planetary Gear Assembly



There are three ways you can protect and maintain your equipment:

- Preventative maintenance
- Single level repairs
- Repair exchanges

Servicing your equipment regularly can extend the overall life of your power sets. Our repair and preventative maintenance services are designed with care in mind. We take care of your equipment, so you are able to tend to your patients.

Single Repair Levels

Level 1

This repair usually referred to as an O/C/R (Open, Clean, Relube) or PM (Preventative Maintenance).

Starting \$295- \$395

Level 2

Minor specialty mechanical repairs (shafts / yokes / locking mechanisms, air motor components).

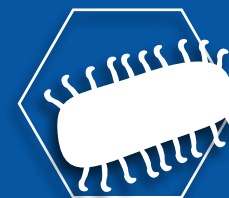
Starting \$395-1,295

Level 3

Primary specialty mechanisms, electric motor modules, flex boards, sensors, and re-soldering connections for the internal electrical components.

Starting \$595-\$1,595

What's lurking in your handpieces?



We provide peace of mind by ensuring your handpieces are as clean inside as they are on the outside.

Loaners and Rentals are available

A small rental fee may apply; however, if a repair is accepted, the loaner will be free of charge.

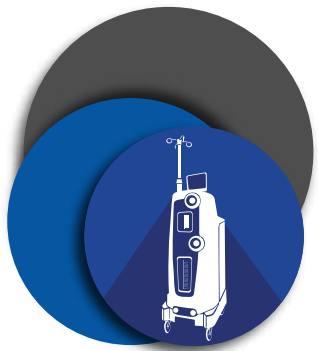
* Loaners may be comparable units



We provide free evaluations



Simply send in your item and we will provide a cost free estimate.



Neptune 2 and 3 Rovers Services

**Proper rover maintenance requires a PM every six months.
All Neptune 2 PM's can be ordered online
at [didage.com/request-for-service](https://www.didage.com/request-for-service)**

Has Stryker left you high and dry on your Neptune 2 preventative maintenance and repair options? We offer PM and repair services for Neptune 2 and Neptune 3 waste management systems.

PM Pricing:

- **\$1,750.00 per Rover Unit**
- **\$1,750.00 per Docking Station**

Price includes service, part replacement, and travel.
No additional or hidden costs

PM Details:

- Proper rover maintenance requires a PM every six months.
- Every unit is to be serviced during a single trip to the facility. If the facility requires multiple trips you will be responsible for travel and additional hours.
- We prefer to perform the preventative maintenance later in the afternoon and at night, but the weekends are best case scenario in order to avoid the need for a rover or docking station.

Items checked and replaced:

- O-rings / Seals
- Off-load impeller
- End Caps
- Exhaust Filter Replacement
- Replace HEPA Filter and reset hours
- Verified calibrations
- Performed Electrical safety testing
- Operational Test

Upgrade to Neptune 3 on Your Time



Upgrade to the Neptune 3 on your own time and maximize your Neptune 2 investment.

One Fixed Price

Travel, parts and labor are included in PM pricing. A minimum of one docking station and three rovers is required for all inclusive rates.



Spend Less for PM Services



Our Preventative Maintenance pricing is lower than industry standard

Repair Requirements

1

A signed PM contract is required for repair eligibility

2

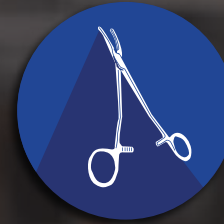
Prepayment for travel expenses is required prior to a repair assessment.

3

A detailed description of the issues and problems your rover is experiencing.



Stryker Neptune 2 & 3



Instruments



Power Equipment



Monitors

Repair Your Equipment with Didage



**Didage Sales Company
& Surgical Power**

907 South 325 East
Warsaw, IN 46582

Ph. 574.268.9098
Fx. 574.268.9506
sales@didage.com